

ABSTRACT OF THE DISCLOSURE

- 5 A main computer on a maker side carries out a grading selling of products managed by identification numbers in response to a request from a user terminal. A user is provided with grading information of the products. The main computer receives a purchase order from a user terminal with a requirement that the user is a registered member. The main computer also receives complaint information and inquiries from the user terminal. Data in a product management file is used to reconfigure tests before shipment.